# Hudson River Yousing, Inc.



# 2022 Impact Report

## Dear friends of HRH,

As I write this letter on this beautiful spring day, I am filled with gratitude. Gratitude for the tremendous support that we continue to receive from you, our partners, each and every day. Gratitude for the people that we serve, the communities that we serve and for the opportunity to be there when life is difficult. We all know that the last few years have been hard on all of us but we continue to face the challenges together, head-on. The work we do at Hudson River Housing is important work, life changing work, and we know we don't do it alone.

We saw so many bright lights during 2022, so many successes and occurrences for celebration. Just to name a few, we counseled 40 households to purchase a home and we also supported 91 households to move out of emergency shelter and into permanent housing! This is why I am grateful and I look forward to the challenges ahead because I know we can overcome them. I know that we can because of the commitment of our staff and partners. Together, we will continue to create more opportunities for all people to live in safe and decent housing that they can afford, in communities of their choosing, regardless of income or any other defining factor. Together, we will continue to create more pathways out of homelessness and provide more programs so that those we serve have the tools and support they need to succeed. Together, we will continue to improve lives and strengthen communities.

Thank you for being a part of this work and for your ongoing support of Hudson River Housing.

I invite you to please stay connected to our work and learn about all of the ways that you can get involved in making our community as strong, healthy, and vibrant of a place as it can be!

Christa Akines

Christa Hines President and CEO

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## Our Mission

Hudson River Housing provides a continuum of services that **improves lives and communities through housing with compassion and development with vision**. We create pathways out of homelessness through empowerment, education, and advocacy. We strengthen communities by developing and preserving affordable housing and creating opportunities for people and places to thrive.

## Our Vision 🔇

We envision a world without homelessness, where everyone has the opportunity to live in safe, affordable housing that meets their needs, regardless of income, family makeup, race or ethnicity, physical or mental health, illness, or any other defining factors.

We envision a world where there is sufficient affordable housing available for all, and where communities, including their residents and governing bodies, understand and value safe, affordable, and well-designed housing and neighborhoods as essential to everyday life.

## Hudson River Yousing, Inc.

## Emergency & Affordable Housing

### Shelter and Services for People Experiencing Homelessness

We create pathways out of homelessness through emergency, transitional, and permanent housing. Our resident services team provides life changing outreach, care management, and supportive services to individuals, families and youth.

> IMPACT: In 2022, we provided 995 adults with emergency shelter and services.

## **Affordable Rental Housing**

We provide opportunities for residents of all ages and income levels to afford to live and stay in the Hudson Valley. We offer a wide variety of affordable rental housing, ranging from rooming houses to full homes for rent.

IMPACT: HRH co-owns or manages 1,315 affordable rental units across 8 municipalities.

#### An HRH Impact Story: Liz

Liz came to HRH feeling very desperate. Her husband had recently been incarcerated, leaving her and her two children on their own. Although Liz has a full-time job with a good salary, she soon fell behind on the rent due to the loss of the additional income. Her family stepped in to help care for the children allowing her to work a second job. She feels confident that her family will be okay once her husband is released. Liz needed help to pay back rent to avoid losing her home and further disrupting her children's lives. HRH was able to assist Liz with the back rent, allowing her and her children to remain in their home.

## Emergency & Affordable Housing

## Housing Navigation, Rent Relief and Eviction Prevention

Our Housing Resource Center offers housing navigation services, referrals and application assistance, outreach, and care management for individuals and families.

We are committed to meeting the immediate needs of households facing housing insecurity, and developing strategies to ensure long-term housing affordability across our region.

IMPACT: In 2022, we supported 1,453 households to apply for emergency rental assistance.



#### **Care Management**

We provide comprehensive Medicaid care management services so that residents and clients can thrive in their community. Care managers provide personalized support and life skills development, including appointment scheduling, budgeting, cleaning, transportation, cooking, food shopping, medication management, nutrition education, parenting, organization and time management.

> IMPACT: 91 households were supported to move from emergency housing to permanent housing in 2022.

## A Story of Our Impact

#### An Impact Story: Marie

Marie<sup>\*</sup> had fallen on hard times and was worried that her kids wouldn't be able to stay housed and nourished, let alone continue with their education. She contacted Hudson River Housing and we were able to move her and her kids into Gannett House, our emergency shelter for families. Marie and her kids were able to be sheltered, receive meals, and educational support. She was able to work with our care managers to figure out a plan to gain housing stability. With this support, Marie was able to get a new job, saved her money, and eventually rent an apartment for her family! Her kids are now happily in school.

Marie's story is not uncommon, and we're glad to offer an emergency housing option for families that want to stay together while working through their experience of homelessness.

\*name changed to protect privacy

## Specialized Support Services

#### **Elder Care Services**

Through our elder care program, we connect low-income seniors and seniors experiencing homelessness to housing and services, and help them remain stably and safely housed.

IMPACT: 196 seniors received care management from HRH in 2022.

## Street Outreach

Our Street Outreach team helps those struggling with homelessness by providing referrals, resources, support, and access to shelter. Our Outreach Teams are on the streets every week, connecting people that lack a stable living environment to resources and services.

IMPACT: 193 people were connected to services through street outreach in 2022.

## **Youth Services**

We strengthen life skills and offer an accepting environment in which to plan a brighter future. We provide emergency shelter, crisis intervention, transitional housing and care management that leads to self-sufficiency.

IMPACT: 325 youth and young adults received emergency shelter and services in 2022.



#### An HRH Impact Story: Pierre

\*Pierre was admitted to River Haven Youth Shelter in July. During his stay, Pierre took advantage of our youth enrichment programs and activities. He got involved with the local Celebrating African Pride event and the Dutchess Farm Project. Pierre also became a member of our Youth Advisory Board where he advises the agency and County on matters and services related to youth. With help from River Haven staff, Pierre was also able to improve his mental health and access therapy and intensive case management services. Before his 18th birthday, River Haven staff helped Pierre apply to HRH's transitional living program where he currently resides while working and going to school.

## Specialized Support Services

## **VetZero Heroes Initiative**

We believe that those who served our country deserve the highest level of care, including quality, affordable housing. We are here to meet the needs of our veteran community through specialized housing, transportation, advocacy and care management.

IMPACT: In 2022, we provided 1,356 free car rides to veterans through our VetZero Rides program.



#### An HRH Impact Story: Nathan

Nathan is a veteran who served two tours in Vietnam and another in Afghanistan. He spent many years of his life in the army and continues to give of his time through volunteer work with cadets at West Point. Nathan has been using our VetZero Ride program since 2020 when he heard about it from a social worker at the VA. Before then he had been using a combination of taxis to get around and complete his errands as well as get to medical appointments at the VA. Nathan also walks with a walker and has a limited range of mobility which makes getting in and out of vehicles difficult. VetZero has an accommodating minivan that has plenty of room for Nathan, his walker, and other items such as groceries when he goes grocery shopping. Without VetZero Ride, Nathan wouldn't be able to stretch his pension as far as he does on a regular basis. The tension of needing to pay for transportation has been a huge stressor that the VetZero Ride program has alleviated from his life allowing Nathan to focus on other facets of his life.

## Homebuyer Education & Assistance

### NeighborWorks® HomeOwnership Center of Dutchess County

We help people achieve the dream of owning and maintaining a home. We provide education and counseling and work with families to prevent foreclosure.

IMPACT: 40 households purchased a home through our Home Ownership Center in 2022.



## Real Estate & Community Development

### **Rehabilitation, New Construction, & Preservation**

We work with residents and stakeholders to create communities of opportunity for all. We revitalize neighborhoods and increase affordable housing through real estate development, including new construction and property rehabilitation, historic preservation, and adaptive reuse.

> IMPACT: In 2022, 89 units were preserved, developed, or under construction.



## Real Estate & Community Development

## **Middle Main Initiative**

The Middle Main Initiative is a program of Hudson River Housing working to strengthen and preserve a strong, vibrant, and creative Main Street corridor in the City of Poughkeepsie. This initiative celebrates the many assets of the community and employs dynamic strategies to build upon them including increasing pride and community leadership among residents and business owners, empowering and engaging stewards of the neighborhood, and amplifying the voices of residents and community stakeholders.



## **Northeastern Dutchess Initiative**

Our Northeastern Dutchess Initiative is a resident-driven effort that seeks to build support for affordable housing and inclusive community development in rural northeastern Dutchess County. As the region faces mounting housing pressures exacerbated by the pandemic, we are working to maintain and create opportunities for low and moderate income households to remain in the communities where they work, go to school, and recreate by engaging residents as essential partners and actors in the work of affordable housing advocacy and development.

## Job Training & Small Business Support

## Job Training

Through our Employment Assistance and Training Services (EATS), we create links to employment and provide wrap-around services in a welcoming environment. We operate hands-on employment training programs, assist with job searches and resumes, and partner with local employers to hire youth and adults.

IMPACT: In 2022, 72 people participated in our job training programs, and 28 secured employment.



### **Small Business Support**

Our small business incubation programs help launch and grow entrepreneurs and create locally-rooted businesses and jobs. These programs support inclusive economic growth that allows community members to benefit from the rapid redevelopment of their community.

> IMPACT: In 2022, 55 small businesses were supported through access to affordable workspace and mentorship.

## A Story of Our Impact

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## little loaf

Happy PRIDE!! Today, and all month long, we are donating a percentage of our profits to the Dueshes of our profits to the Dueshes of ourly Pride Center, which county Pride Center, which safe space to members of our safe space to members of our safe space to members of our community, including queer year

## An Impact Story: Rian and Colleen Little Loaf Bakeshop

Our business would not be even close to where we are now without HRH and the Poughkeepsie Open Kitchen. The space is beautiful and has all of the amenities we need for our bakeshop to function. Additionally, POK worked with us to launch our retail business in the space, helped us to grow a consistent local follower base, hire staff, and work out pricing and processes. They have also been huge supporters of the LGBTQ+ community, which is very important to us as a queer-owned business.

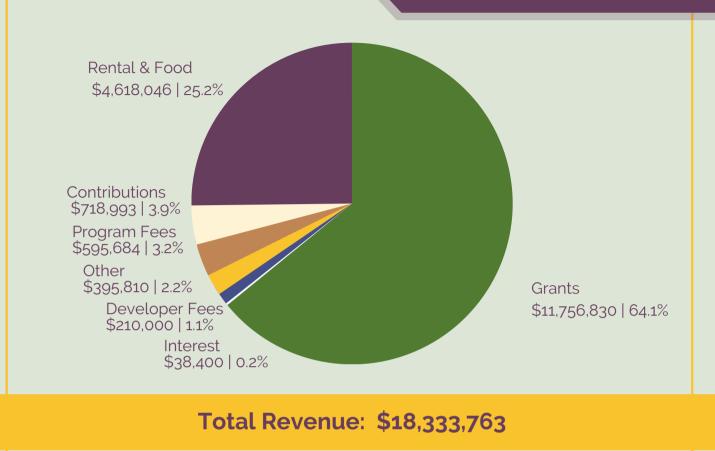
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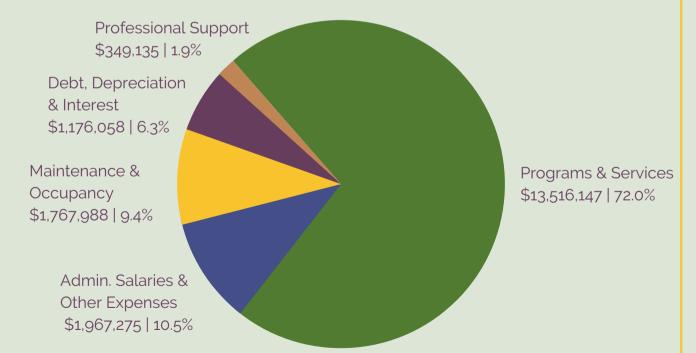
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The folks at POK are well connected experts in their respective spaces—from kitchen operation to program management to business development—and we can't recommend them enough to any food business getting started in the Hudson Valley.

## 2022 Financials





### Total Expenses: \$18,776,603

## Donors Over \$5,000

#### Leadership Donors \$25,000+

- PHFFoundation Inc.
- Abilities First, Inc.

#### Keystone Donors \$10,000 - \$14,999

- Bill and Cady Davies Family Fund
- M&T Charitable Fund\*\*\*
- Ulster Savings Bank\*\*\*
- Holy Trinity Church\*\*\*
- Hopewell Reformed Church
- Rosetta W Harris Charitable Lead Trust\*

#### Cornerstone Donors \$5,000 - \$9,999

• Freedom Plains United Presbyterian Church\*\*\*

- New Hackensack Reformed Church\*\*\*
- St. John's Evangelical Lutheran Church\*\*\*
- Unitarian Universalist Fellowship
- Poughkeepsie United Methodist Church\*\*\*
- Christ Episcopal Church\*\*
- Mid Hudson Chinese Christian Church\*\*
- St. Margaret's Episcopal Church
- Bethel Missionary Baptist Church\*\*
- St. Kateri Tekakwitha Church\*\*
- Gessie Luguerre & Friends\*\*
- Jewish Community Center
- St. James Church
- Hyde Park United Methodist Church\*\*\*

#### **Cornerstone Donors** (Continued)

- St. Mary's Church of Fishkill\*\*
- Robert Selcov
- Salisbury Bank & Trust Company\*\*\*
- Church Of The Messiah
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- Coppola's Bistro
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- Bob's Discount Furniture
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- Rhinebeck Bank\*
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