

# Case Manager

## Hudson River Lodging

Full-time Case Management position available working with homeless individuals and families. Schedule will primarily be Monday through Friday, 9am – 5pm, however some flexibility to hours may be necessary as business necessitates.

The Case Manager is responsible for providing services to families and individuals in their assigned program. These services may include providing general information about program, crisis intervention services, developing comprehensive goal-oriented service plans, providing an appropriate level of guidance and support, facilitating referrals, and serves as advocate on behalf of participant to assist them in securing services, entitlements and support to reach their goals.

**Education/Knowledge:** BA/BS in human service field or equivalent combination of education, training and experience.

**Experience:** Two years related work experience.

**License Requirements:** Valid NYS driver's license.

**Other:** Home or cellular telephone required. Basic computer literacy and strong communication skills. Must have sensitivity toward the program's target population and ability to comfortably and effectively relate to individuals of diverse backgrounds, and be respectful of cultural differences. Must be responsible, organized, non-judgmental, able to work independently and as part of a team. Case Managers must have a strong commitment to personal and professional ethics and standards and be able to set and maintain appropriate boundaries. Bilingual a plus.

**Send letter of interest to**  
**David Glickman or Mark Hicks**  
**Hudson River Lodging**  
[dglickman@hudsonriverhousing.org](mailto:dglickman@hudsonriverhousing.org)  
[mhicks@hudsonriverhousing.org](mailto:mhicks@hudsonriverhousing.org)

**No phone calls please**

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